



EARTHQUAKE

Thousands of people are impacted by earthquakes every year and these events can disrupt travel arrangements around the world. Travel impacted by earthquakes may be eligible for travel protection coverage and assistance services. A Travelex protection plan must have been purchased prior to the date when an earthquake became foreseeable to be eligible for coverage.

Earthquake	Date Event Became Foreseeable	Earthquake	Date Event Became Foreseeable
Haulien, Taiwan	February 6, 2018	Myanmar (Burma)	January 11, 2018
Taiwan	February 4, 2018	Iran-Iraq	January 11, 2018
Alaska	January 23, 2018	Honduras	January 9, 2018
Java, Indonesia	January 23, 2018	Berkeley, CA	January 4, 2018
Mexico Gulf of CA	January 19, 2018	San Jose, CA	December 26, 2017
Peru	January 14, 2018	West Java, Indonesia	December 15, 2017

As always, our primary concern is for the safety and well-being of our customers. We urge any customer who needs assistance to contact the designated Travel Assistance Provider for help with making travel arrangements. Please refer to the appropriate policy document for information regarding plan coverage, travel assistance services and instructions on how to file a claim.

For plan questions contact Travelex Customer Solutions at 800.228.9792.

For a summary of the plans details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage or state specific Individual Travel Protection Insurance Policy. WZ4

