



# EARTHQUAKE

Thousands of people are impacted by earthquakes every year and these events can disrupt travel arrangements around the world. Travel impacted by earthquakes may be eligible for travel protection coverage and assistance services. A Travelex protection plan must have been purchased prior to the date when an earthquake became foreseeable to be eligible for coverage.

Earthquake	Date Event Became Foreseeable	Earthquake	Date Event Became Foreseeable
Rabaul, Papua New Guinea	February 17, 2019	Papua, Indonesia	December 16, 2018
Philippines	February 8, 2019	Sichuan, China	December 16, 2018
Azerbaijan	February 5, 2019	Anchorage, Alaska	November 30, 2018
Mexico City, Mexico	February 1, 2019	Solomon Islands, South Pacific	November 15, 2018
Coquimbo, Chile	January 19, 2019	Kamchatka Peninsula, Russia	November 14, 2018
Vanuatu	January 15, 2019	Pangai, Ha'apai	November 10, 2018
Island Tanegashima, Japan	January 8, 2019	Artic Sea off Jan Mayen Island	November 9, 2018
Valencia, Venezuela	December 27, 2018	Sapad, Philippines	November 4, 2018

As always, our primary concern is for the safety and well-being of our customers. We urge any customer who needs assistance to contact the designated Travel Assistance Provider for help with making travel arrangements. Please refer to the appropriate policy document for information regarding plan coverage, travel assistance services and instructions on how to file a claim.

For plan questions contact Travelex Customer Solutions at 800.228.9792.

For a summary of the plans details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage or state specific Individual Travel Protection Insurance Policy. WZ4

