



EARTHQUAKE

Thousands of people are impacted by earthquakes every year and these events can disrupt travel arrangements around the world. Travel impacted by earthquakes may be eligible for travel protection coverage and assistance services. A Travelex protection plan must have been purchased prior to the date when an earthquake became foreseeable to be eligible for coverage.

| Earthquake | Date Event Became Foreseeable | Earthquake | Date Event Became Foreseeable |
|-----------------------------|-------------------------------|------------------------|-------------------------------|
| New Caledonia | October 15, 2018 | Guam | September 23, 2018 |
| Panji, East Java, Indonesia | October 10, 2018 | Tomakomai, Japan | September 6, 2018 |
| Kimbe, Papua New Guinea | October 10, 2018 | Iran | August 26, 2018 |
| Haiti | October 7, 2018 | Venezuela | August 21, 2018 |
| Waingapu, Indonesia | October 2, 2018 | Vanuatu Island | August 21, 2018 |
| Fiji | September 29, 2018 | Fiji and Tonga Islands | August 18, 2018 |
| Indonesia | September 28, 2018 | Tonghai County, China | August 13, 2018 |

As always, our primary concern is for the safety and well-being of our customers. We urge any customer who needs assistance to contact the designated Travel Assistance Provider for help with making travel arrangements. Please refer to the appropriate policy document for information regarding plan coverage, travel assistance services and instructions on how to file a claim.

For plan questions contact Travelex Customer Solutions at 800.228.9792.

For a summary of the plans details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage or state specific Individual Travel Protection Insurance Policy. WZ4

