

## Zika Virus Statement of Coverage

The Centers for Disease Control and Prevention (CDC) has issued a Zika virus Travel Health Notice, and advising to practice enhanced travel precautions, for over 24 countries including Barbados, Bolivia, Brazil, Cape Verde, Colombia, Dominican Republic, Ecuador, El Salvador, French Guiana, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Martinique, Mexico, Panama, Paraguay, Puerto Rico, Samoa, St. Martin, Suriname, the U.S. Virgin Islands and Venezuela. The CDC cautions that "specific areas where Zika virus transmission is ongoing are often difficult to determine and are likely to change over time." Travelex understands that travelers planning to visit these regions will have questions concerning their travel protection plans.

Currently, Travelex Insurance Services' protection plans are not impacted by these travel alerts. Countries in these regions continue to be eligible destinations. However, should a traveler become ill with the Zika virus, coverage may be available for emergency medical assistance\* and expenses, Emergency Medical Evacuation, Trip Cancellation or Trip Interruption.

Some travelers may prefer to cancel their trip out of concern for the Zika virus. Plans with Cancel for Any Reason Coverage allow travelers to decide for themselves whether to travel or cancel their trip. Please be aware that the trip must be canceled no less than 2 days prior to the scheduled trip departure date. Please refer to your plan documents regarding eligibility and for full details.

Many airlines are reviewing their policies on refunds and changes to bookings to the countries impacted by the travel alert. Concerned travelers may want to contact their airline to understand their policies on the issue.

Please refer to your applicable Description of Coverage and plan documents for full details of applicable coverage. If you have any further questions concerning coverage of a Travelex protection plan, please feel free to call our Customer Solutions Center at 1-800-228-9792.

\*Travel Assistance & Concierge Services provided by the designated provider as listed in the Description of Coverage. For a summary of the plan details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage and/or Group Certificate/Individual Policy. Travel Insurance is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC # 10952

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### Questions?

If you have any questions regarding coverage,  
please call 800-228-9792 or email our [Customer Solutions Center](#).

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share with your clients!



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