



WINTER STORM

Winter weather is upon us and it may affect travel with multiple flight cancellations, delays, and interruptions, to name a few. Some airlines may alert travelers of the airlines intention to waive change fees, cancellation fees and fare increase differences for customers impacted by winter storms. Other airlines may advise travelers to check the status of their flight before leaving for the airport.

Travelex protection plans must have been purchased prior to the date when a winter storm event becomes foreseeable. Customers who purchased a plan prior to the foreseeability of the storm may be eligible for coverage.

Winter Storm Name	Date Event Became Foreseeable
Winter Storm Stella	March 13, 2017
Winter Storm Niko	February 7, 2017
Winter Storm Maya	February 5, 2017
Winter Storm Jupiter	January 12, 2017
Winter Storm Decima	December 13, 2016

Please refer to the applicable Description of Coverage for information regarding plan coverage, travel assistance services and instructions on how to file a claim.

For plan questions contact Travelex Customer Solutions at 800.228.9792.

For a summary of the plan details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage and/or Group Certificate/ Individual Policy. Travel Insurance is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC # 10952. 1317364B

