



VOLCANO

Volcano eruption ash clouds, smoke and steam can cause travel disruptions. Travel impacted by volcanos may be eligible for travel protection coverage and assistance services.

Travelex protection plans must have been purchased prior to the date when an event becomes foreseeable. Customers who purchased their plan prior to a volcano eruption may be eligible for coverage. Please refer to the appropriate policy document for information regarding plan coverage, travel assistance services and instructions on how to file a claim.

Volcano	Date Event Became Foreseeable
Soputan Volcano, Sulawesi, Indonesia	October 3, 2018
Popocatépetl Volcano, Mexico	August 1, 2018
Mount Agung, Bali	June 28, 2018
Fuego Volcano, Guatemala City	June 3, 2018
Hawaiian Volcano of Kilauea	May 3, 2018
Mount Mayon, Philippines	January 13, 2018
Mount Agung Eruption	November 25, 2017
Costa Rica's Turrialba Volcano	September 19, 2016

For plan questions contact Travelex's Customer Solutions at 800.228.9792.

For a summary of the plans details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage or state specific Individual Travel Protection Insurance Policy. AJ1

