



VIRUS OUTBREAK

Virus outbreaks - including any related travel advisories, quarantines and destinations being made inaccessible due to illness - can cause unfortunate disruptions in travel plans.

To be eligible for coverage, Travelex protection plans must have been purchased prior to the date when an event becomes foreseeable. In order to cancel or interrupt a trip due to quarantine, the traveler or traveling companion must be physically quarantined themselves. Circumstances such as virus outbreaks, travel advisories and destinations being made inaccessible due to illness are not covered reasons to cancel or interrupt a trip at this time.

Virus Outbreak	Date Event Became Foreseeable
Wuhan, China	January 21, 2020

As always, our primary concern is for the safety and well-being of our customers. We urge any customer who needs assistance to contact the designated Travel Assistance Provider for help with making travel arrangements. Please refer to the appropriate policy document for information regarding plan coverage, travel assistance services and instructions on how to file a claim.

With plan questions, contact Travelex's Customer Solutions: customersolutions@travelexinsurance.com or 800.228.9792.

This list may not be a full representation of all events. For a summary of the plans details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage or state specific Individual Travel Protection Insurance Policy.

