



HURRICANE SEASON

Hurricane season is upon us and it may affect travel, with multiple flight cancellations, delays, and an uninhabitable destination to name a few. Some airlines may alert travelers they will waive change/cancel fees and fare differences for customers impacted by a hurricane. Other airlines are advising travelers to check the flight status before leaving for the airport.

Travel protection plans must have been purchased prior to the date when an event becomes foreseeable. Customers who purchased their plan prior to a storm may be eligible for coverage. Please refer to the appropriate Description of Coverage for information regarding plan coverage, travel assistance services and instructions on how to file a claim.

Hurricane Name	Date Event Became Foreseeable
Hurricane Maria	September 17, 2017
Hurricane Jose	September 6, 2017
Hurricane Katia	September 6, 2017
Hurricane Irma	August 31, 2017
Hurricane Harvey	August 24, 2017

For plan questions contact Traveler's Customer Solutions at 800.228.9792.

For a summary of the plan details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage and/or Group Certificate/ Individual Policy. *Travel Insurance is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC # 10952. 1294947

